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HellerEhrman^{LLP}

November 26, 2007

Received
11-30-07

Via Federal Express

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25740.0001

Director Daniel Crane
Director of Consumer Affairs and
Business Regulation
Ten Park Plaza, Suite 5170
Boston, MA 02116

Re: Notification of theft of Massachusetts resident's personal information

To Whom it May Concern:

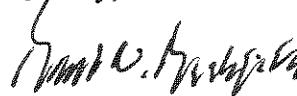
Pursuant to statutory requirements, this letter is to notify you of the theft of personal information in our possession belonging to residents of your state.

Sometime between November 8th at 6:30 p.m. and November 9th at 10 a.m., a computer hard drive was stolen from a locked room in our firm's New York office. This hard drive contained insurance claim files of one Massachusetts resident, which may include sensitive personal information such as names, addresses, dates of birth, medical information, claims payment information, and social security numbers.

We contacted the New York Police Department and are working with them to identify suspects and seek the recovery of the hard drive and the information it contains. We are contacting the affected individuals, and have arranged with Equifax Personal Solutions to help monitor their credit information at no cost to them for a period of one year.

Please do not hesitate to contact Elizabeth Arora at 202-912-2738 if you need more information or would like to discuss further action on this matter.

Sincerely,



Brent N. Rushforth